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B. E. (Eighth Semester) Examination,

Nov-Dec 2021

(New Scheme)

(IT Engg. Branch)

ENTERPRISE RESOURCE PLANNING (ERP)

Time Allowed : Three hours

Maximum Marks : 80

Minimum Pass Marks : 28

Note : Part (a) of each question is compulsory. Attempt any two parts from (b), (c) and (d).

1. (a) Explain the term Enterprise. 2

- (b) What are the different phase of ERP life cycle implementation? 7

- (c) What do you mean by traditional organization? How ERP system supports enterprise way? 7
- (d) What are the problem faced during implementation of ERP and also identify the ERP benefits at different functional level? 7
2. (a) What do you mean by gap identification? 2
- (b) Explain the term benchmarking. 7
- (c) What are the different responsibilities of project team members in Organization? 7
- (d) What is business process reengineering (BRP)? State pros and cons of BRP? 7
3. (a) What the Go live preparation. 2
- (b) State the reason for failure and success of EPR in an organization. 7
- (c) Explain the ERP security issues and also state how to perform system access security? 7
- (d) What do you mean by training strategy and also explain train and trainer approach? 7

4. (a) Explain the term organization. 2
- (b) Explain supply chain management. 7
- (c) What is a human capital management and explain its functions in an any organization? 7
- (d) Explain the term sales order processing. 7
5. (a) What are new technology that made ERP more efficient? 2
- (b) Explain online transaction processing (OLTP) and Online analytical processing (OLAP). 7
- (c) Discuss how ERP system improves the functioning of educational institutions? 7
- (d) Discuss the case study of mysap business suit implementation at ITC. 7